AT&T Mobility

ENTERPRISE CUSTOMER NEWSLETTER

Updates brought to you by your AT&T Mobility Service Manager

Please direct questions on items outlined below to your AT&T Mobility Service Manager.

Visit the AT&T Mobility Business Knowledge Center at:
AT&T Mobility Business Knowledge Center - Direct Link

AT&T IN THE NEWS:

- **AT&T¹** Enhanced Push-To-Talk Offers More Devices, Features and Functionality Than Ever Before
- **AT&T¹** Inspired Mobility
- **LG G Pad 7.0 LTE Available First from AT&T¹ for $0.99 with the Purchase of a LG G2, LG G3, or LG G Flex, Starting August 8**

¹ AT&T products and services are provided or offered by subsidiaries and affiliates of AT&T Inc. under the AT&T brand and not by AT&T Inc.

PREMIER CORNER (Premier Updates, Announcements and Training opportunities):

Visit the Corporate Premier site today: https://www.wireless.att.com/businesscare

Looking for a list of available Live Premier Training courses? Visit: Premier Training Calendar

Need a Premier Login or looking for initial and/or additional Premier Training? Contact your AT&T Mobility – Mobility Service Manager today!

- **Premier User Experience Training:**
  - The Premier User Experience Training August/September 2014 schedule is now available at:
    http://www.corp.att.com/ebcc/pdfs/premier_customer_training_calendar.doc
  - Please contact your AT&T¹ Mobility Sales Executive or your Mobility Service Manager if you have questions or need additional information.

- **AT&T¹ Premier’s YouTube Playlists**
  - See attachment “YouTube Playlist”
  - Please contact your AT&T¹ Mobility Sales Executive or your Mobility Service Manager if you have questions or need additional information.

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- **Activate Your Device Online**
  - Have a new wireless phone or device? Be sure to activate it online through your Premier site. Find out how: [http://www.youtube.com/watch?v=9BKMkuF1MLE&pt=E7C0B4ABAB93A4AB](http://www.youtube.com/watch?v=9BKMkuF1MLE&pt=E7C0B4ABAB93A4AB)
  - Please contact your AT&T© Mobility Sales Executive or your Mobility Service Manager if you have questions or need additional information.

- **Premier eBill Reporting Capabilities**
  - Discover how to use Premier eBill for reporting. Choose predefined reports or customize your own report. Then, download your report in a variety of formats (XLS, TXT, CSV, XML, PDF).
  - Video: How to Run Reports - Billing and Reporting Foundation Accounts - [http://youtu.be/XPguH3JrrLU?list=PLOMz_mCSur8ywHtxtLh9f3uiBnZTmkS3aD](http://youtu.be/XPguH3JrrLU?list=PLOMz_mCSur8ywHtxtLh9f3uiBnZTmkS3aD)
  - Video: How to Run Report - Fulfillment Foundation Accounts - [http://youtu.be/ePHUynDgdQ?list=PLOMz_mCSur8ywHtxtLh9f3uiBnZTmkS3aD](http://youtu.be/ePHUynDgdQ?list=PLOMz_mCSur8ywHtxtLh9f3uiBnZTmkS3aD)
  - Please contact your AT&T© Mobility Sales Executive or your Mobility Service Manager if you have questions or need additional information.

- **Early Upgrades**
  - Did you now you can now complete non-iPhone early upgrades online through AT&T© Premier?
  - Here are the details:
    - Upgrade Options Table: Upon completing the 1-2-3 page to begin an upgrade transaction in your AT&T© Premier Online Store, you will see an eligibility message and a link to view Upgrade Options displayed on the Phones & Devices page.
    - Clicking on the link displays an Upgrade Options window that provides you with the status of your eligibility (standard upgrade, early upgrade, AT&T Next and Installment plans).
    - From there, you may drill down to get more information about your eligibility or about Next, Installment plan, standard and early upgrade options. The message and link is also available from the Phone & Device Selection page if you would like to recall that information later in the order flow.
    - Upgrade Eligibility: Customers (with appropriate permissions) can also check upgrade eligibility in the Account Details section of their Premier Online Care home page. And, columns will be added to the Upgrade Eligibility report to provide more detailed upgrade eligibility information.
  - Please contact your AT&T© Mobility Sales Executive or your Mobility Service Manager if you have questions or need additional information.

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**DEVICE INFORMATION (Announcements, Downloads, Issues, Promotions & Software):**

- **LG G Vista Available from AT&T© on August 22**
  - AT&T© is expanding LG Electronics’ popular G Series with the launch of the new LG G Vista smartphone. Combining an expansive, 5.7-inch HD IPS display and a powerful, long-lasting 3,200 mAh SiO+ battery, the LG G Vista allows you to view video, photos and texts with high-definition clarity.
  - The LG G Vista in Indigo Black will be available through Premier, Phoenix and online at [www.att.com](http://www.att.com) and in AT&T© retail stores on Aug. 22.
  - Please contact your AT&T© Mobility Sales Executive or your Mobility Service Manager if you have questions or need additional information.
• **LG Optimus Pro™ Software Update**
  o AT&T\(^1\) released an Over-the-Air Software Update for the LG Optimus G Pro™ (E980). This update is available to customers to download via firmware over the air (FOTA). Wi-Fi is required for most updates.
  o Software Update Includes:
    ▪ Update to Android OS version 4.4 includes:
    ▪ Fix for OpenSSL issue where Change Cipher Spec messages are not correctly bound into the handshake state machine.
  o Please contact your AT&T\(^1\) Mobility Sales Executive or your Mobility Service Manager if you have questions or need additional information.

• **AT&T\(^1\) Next Enhancements**
  o As of August 6, 2014, AT&T\(^1\) will bring new system enhancements to better serve our customers who selected AT&T\(^1\) Next.
  o Pay to Upgrade
    ▪ Customers who have not reached their Next Upgrade anniversary date can now "Pay-up" to month 12 or 18 on an AT&T\(^1\) Next installment plan in order to become upgrade eligible with trade-in.
    ▪ Customer must have completed at least two installment payments to pay-up.
  o AT&T\(^1\) Next Upgrade with Trade-In
    ▪ Systems and processes are now in place to Trade-in existing AT&T\(^1\) Next device for a new AT&T\(^1\) Next or 2yr contract device either in COR or by Mail.
    ▪ When trading in, the device must be in good condition to be trade-in eligible.
  o Please contact your AT&T\(^1\) Mobility Sales Executive or your Mobility Service Manager if you have questions or need additional information.

• **AT&T\(^1\) Introduces 2014 Business Summer Savings Promotion – Business Customers get $100 Credit on New Smartphone Activations**
  o Effective through Sept 30, 2014, CRU customers that sign up for new service for their smartphone or add a smartphone line of service to their account will receive a $100 credit on their bill. This new offer is available across all channels for all smartphones and on all customer activation types (i.e. AT&T\(^1\) Next, BYOD, 2-year agreement, etc).
    There is no limit to the number of $100 bill credits a customer can receive.
  o Please contact your AT&T\(^1\) Mobility Sales Executive or your Mobility Service Manager if you have questions or need additional information.

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### EQUIPMENT END OF LIFE & OUT OF STOCK NOTICES

Updates as of 8/7/2014

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<tr>
<th>DEVICE NAME / MODEL</th>
<th>ALTERNATE DEVICE RECOMMENDATIONS</th>
<th>STATUS</th>
<th>OUT OF STOCK REPLENISH DATE/ END OF LIFE DATE</th>
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<tr>
<td>HTC One(^\text{TM}) 64GB Silver</td>
<td>• HTC One(^\text{TM}) (M8)</td>
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<tr>
<td>Nokia Lumia 920 Black, Red and Yellow</td>
<td>• N/A</td>
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</tr>
<tr>
<td>LG G2 Black</td>
<td>• LG G2 White</td>
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<tr>
<td>LG Optimus G Pro Black &amp; White</td>
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<table>
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<th>Model Notes</th>
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<td>• Pantech Renue™</td>
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<tr>
<td>Pantech Renue™</td>
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<td>Samsung™ ATIV S Neo</td>
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<td>Samsung Galaxy™ S 4 Active Gray and Blue</td>
<td>• Samsung Galaxy™ S 5 Active</td>
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</tr>
<tr>
<td>Samsung Galaxy™ Mega®</td>
<td>• Samsung Galaxy™ Note 3</td>
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<td>Samsung Galaxy™ S® III Mini</td>
<td>• Samsung Galaxy™ S® 4 Mini</td>
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<td>• Samsung Galaxy™ S® 4</td>
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<td>Sony Tablet™ P</td>
<td>• Samsung Galaxy™ Tab® 3 7.0</td>
<td>• Samsung Galaxy™ Tab® 10.1</td>
<td>End of Life</td>
</tr>
</tbody>
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**IMPORTANT NOTICES:**

- When reviewing device price offers or specials included in the Newsletter, please note that at times the Premier Ordering Channel will honor customers’ special Contracted Voice or Data Plans that fall outside the mentioned Monthly Service Plan price requirement.
- When procuring a discounted device referenced above via your Premier Ordering Channel and provisioning the device with Company special contracted Monthly Service Plans (in lieu of the Monthly Service Plans that may be listed as a requirement above), please double check the cart price for the equipment prior to submitting the purchase to avoid any potential overages.