Ten digit dialing announcement April 2014

In November 2012, the Public Utilities Commission of Nevada approved a second area code in the same geographic region as the existing 702 exchange to ensure a continuing supply of telephone numbers. The new 725 area code will be added to the area served by 702. This is known as an area code overlay. Get ready to change the way you dial your calls!

What is an area code overlay?

An overlay is the addition of another area code (725) to the same geographic region as an existing area code (702). An overlay does not require customers to change their existing telephone number which includes the area code.

What will be the new dialing procedure?

To complete local calls, the new dialing procedure requires callers to dial area code + telephone number. This means that all calls in the 702 area code that are currently dialed with seven digits will need to be dialed using area code + telephone number. Also note that to reach an off campus number, you must still dial 8 + area code + telephone number.

Telecom has made programming changes in the PBX to allow customers to dial 702 numbers without dialing the area code, but it is recommended that customers use the 10 digit dialing whenever possible to familiarize yourself with the new procedure.

Who will be affected?

The 702 area code generally covers all of Clark County and principally the greater Las Vegas area, serving communities such as:
· Boulder City
· Henderson
· Las Vegas
· Laughlin
· Mesquite
· Moapa Valley
· North Las Vegas

When will the change begin?

· Effective August 3, 2013, you should begin using the new dialing procedures whenever you place a call from the 702 area code. If you forget and dial just seven digits, your call will still be completed.
· Beginning May 3, 2014, you must use the new dialing procedures, as described above for all calls. After this date, if you do not use the new dialing procedures, your calls will not be completed and a recording will instruct you to hang up and dial again.
· Beginning June 3, 2014, new telephone lines or services may be assigned numbers using the new 725 area code.

What will you need to do?

In addition to changing your dialing procedures, all services, automatic dialing equipment, or other types of equipment that are programmed with a 7-digit number will need to be reprogrammed to use the new dialing procedures. Some examples are life safety systems, fax machines, Internet dial-up numbers, alarm and security systems, gates, speed dialers, call forwarding settings, voicemail services, etc. You may also want to check your UNLV business stationery or marketing materials to ensure the area code is included.

What will remain the same?
· Your telephone number, including current area code, will not change.
· The price of a call, coverage area, or other rates and services will not change due to the overlay. Please monitor your bill to ensure that calls placed to the 725 area code are not being assessed long distance charges.
· What is a local call now will remain a local call regardless of the number of digits dialed.
· You will continue to dial 8+1+area code+telephone number for all off campus long distance calls.

If you have any additional questions please contact Telecommunication at 5-3011 and if you are being charge long distance for dialing 725 calls after May 3, 2014 please place a work order with Telecom at: http://telecom.unlv.edu/workorder

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